

Support Group Privacy Audit

Go through this with your current setup open in front of you. The question throughout is not whether the settings say private, but what a member actually has to reveal in order to take part.

1 Identity: what does joining expose?

- ☐ 1 Does joining attach a member's real name to this group?
- ☐ 2 Can anyone outside the group tell that a member has joined?
- ☐ 3 Can members see each other's contact details without choosing to share them?
- ☐ 4 Could a coworker or relative discover a member's participation through a mutual connection?
- ☐ 5 Could someone take part under a name they choose rather than a legal one?

2 Reach: does your message actually arrive?

- ☐ 6 If you cancelled tomorrow's meeting right now, what share of members would see it?
- ☐ 7 Does an algorithm decide who sees your announcements?
- ☐ 8 Have you ever had a member arrive for a meeting that had moved or been cancelled?
- ☐ 9 Is there a channel where 100% of opted-in members receive what you send?

3 Environment: what surrounds the conversation?

- ☐ 10 Is there advertising anywhere in the space where your group talks?
- ☐ 11 Is anything discussed in the group used to target content or ads?
- ☐ 12 Does the platform's design reward engagement over calm?
- ☐ 13 Would you be comfortable explaining the platform's business model to a member in crisis?

4 Ownership: what happens if the platform changes?

- ☐ 14 Can you export a full member list right now?
- ☐ 15 If the group were restricted or removed tomorrow, could you contact your members?

- ☐ 16 Does anything exist only inside a platform you do not control?
- ☐ 17 Is the group's history (resources, schedule, referrals) recoverable elsewhere?

5 The front door: can a new person get in quietly?

- ☐ 18 Can someone find the group without searching a public social platform?
- ☐ 19 Can they ask to join without a visible public action?
- ☐ 20 Is it clear before joining what will and will not be visible to others?
- ☐ 21 Is there a way to attend once before committing to membership?

6 If you decide to move

- ☐ 22 Set up the new home fully before telling anyone.
- ☐ 23 Announce it at a meeting, in person, with the reason stated plainly.
- ☐ 24 Move the schedule, the room details, and the resources first.
- ☐ 25 Keep the old group read-only for a month or two with a pinned pointer.
- ☐ 26 Do not require members to explain themselves in order to follow you.

Want all of this handled in one place?

Kannect puts events, members, messaging and resources under one roof, and reaches every member who opted in, every time. Plans start at \$29/mo with a 7-day free trial.

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